

Terms & Conditions – Simply Salt Delivery

Effective Date: 11-1-2025

1. Agreement to Terms

By using the services provided by **Simply Salt Delivery** (“we,” “our,” or “us”), including ordering products through our website, you agree to be bound by these Terms & Conditions. If you do not agree, please do not use our services.

2. Services

We provide **softener salt delivery services** to residential and business customers throughout Central, IL and surrounding areas. Services include scheduled delivery of purchased salt to the address you provide.

3. Orders and Payment

- Orders may be placed through our website, by phone, or via other authorized channels.
- Payment is due at the time of order unless otherwise arranged.
- We accept payments via credit/debit card or other payment methods supported by our payment processors.
- Prices are subject to change without notice; however, orders already placed will honor the price at the time of purchase.

4. Prohibited Activities

- By using our services, you agree not to:
- Engage in fraudulent activity, including providing false information or using unauthorized payment methods.

- Interfere with the operation or security of our website or delivery process.
- Harass, threaten, or abuse our staff or delivery personnel.
- Resell our products without written permission.
- Violate any applicable law or regulation while using our services.

We reserve the right to refuse service to anyone engaging in prohibited activities.

5. Delivery

- Deliveries will occur on the schedule selected when you place your order.
- You are responsible for providing accurate delivery information.
- Simply Salt Delivery is not responsible for missed deliveries due to incorrect or incomplete information.
- We will make reasonable efforts to deliver your order on time but do not guarantee delivery dates or times.

6. Refunds & Cancellations

- Refunds or credits will be issued at our discretion for orders that cannot be delivered or for verified errors in service.
- Orders canceled after processing or dispatch may be subject to fees.
- To request a cancellation or refund, contact us immediately at info@simplysaltdelivery.com or 309-322-7550

7. Limitation of Liability

Simply Salt Delivery will not be liable for any indirect, incidental, special, or consequential damages arising from the use of our services or products. Our total

liability for any claim related to our services is limited to the amount paid by you for the affected order.

8. Changes to Terms

We may update these Terms & Conditions from time to time. Updated terms will be posted on our website with the “Effective Date” updated. Continued use of our services constitutes acceptance of any changes.

9. Contact Us

If you have questions regarding these Terms & Conditions, please contact:

Simply Salt Delivery

Email: info@simplysaltdelivery.com

Phone: 309-322-7550